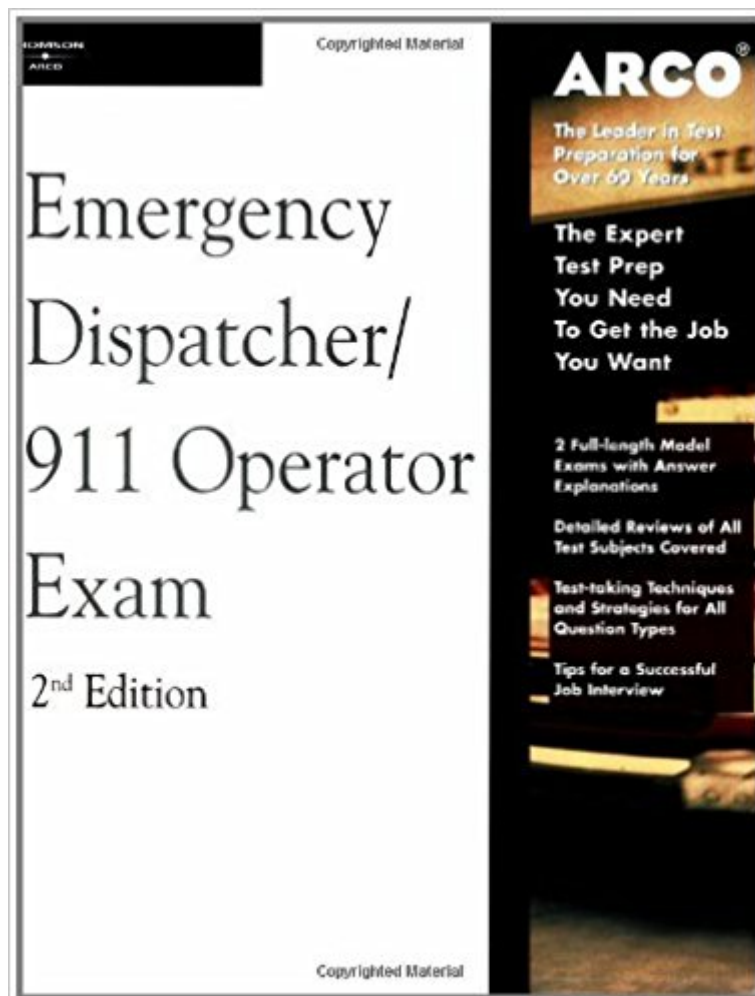




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# Arco Master The Emergency Dispatcher: 911 Operator Exam, 2nd Edition



## Synopsis

Arco Publishing has followed testing trends and methods ever since the firm was founded in 1937. We specialize in books that prepare people for tests. Based on this experience, we have prepared the best possible book to help you score high. To write this book we carefully analyzed every detail surrounding the forthcoming examinations. Since there is such a variation in exams, we cannot predict exactly what your exam will be like. However, after studying many announcements and many exams, we have written this book to prepare you for the most probable question types. The instructional chapters will prepare you for questions that you are likely to face. The model exams, while they are not actual exams, will give you excellent practice and preparation for your emergency communications exam. Other features of this book include details about: -The job itself -Official and unofficial announcements concerning the examination -All the previous examinations, although many not available to the public -Related examinations -Technical literature that explains and forecasts the examination Includes 2 full-length model exams with answer explanations, detailed reviews of all test subjects, test-taking techniques and strategies for all question types, and tips for a successful job interview.

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## Customer Reviews

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This is a great book for review of the sections of each test. Although, the actual test I took had completely different tests with the exception of the listening test, the book was still very helpful in preparing me. I think the book should offer a few more practice tests than just one for each section. Overall, it's a great preparation book.

Overall very satisfied

Good quality

It did help me be more prepared.

Bought this a while back. but it was what I was looking for. thank you for the order. thanks again

This book offers examples of several types of questions with sample tests. It would better serve the reader to be a little less wordy and offer a few more testing examples.

I felt that the majority of the book was just explaining things other than 911 Operator Examinations. I was about half way through before I found anything useful.

Generally good information; specifically not real close to the testing I went through. However, I would recommend.

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